

**IF WE CAN'T FIND  
YOU...**

**WE CAN'T HELP  
YOU!**



### **How we help you...**

RI E 9-1-1 uses state-of-the-art location technology including:

**Phase II**—We receive the XY (latitude and longitude) coordinates of the cell caller.

- **GIS**, which stands for Geographic Information System, uses satellite-based technology to identify the location of an emergency call along with a digital photograph.
- **Pictometry** is an aerial imaging database that can help in situations where exact location coordinates may not be available by providing oblique aerial photographs of the caller's location. This imagery provides 9-1-1 call takers with the ability to quickly ask probing questions that could help locate and assist callers in a crisis situation.

### **How you can help us...**

Calling 9-1-1 and reporting your emergency is only part of what you need to do to get help. The other part is displaying your house number so that it can be easily seen, day or night, in all seasons, from the road that fronts your home or business and making sure your neighborhood has legible street signs.

If your house is too far off the road for the number to be read, post a reflective number sign close to the roadway.

Rhode Island E 9-1-1 Uniform Emergency Telephone System  
Raymond LaBelle, Executive Director  
Visit us online at [www.ri911.state.ri.us](http://www.ri911.state.ri.us)

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